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Chrysler Group LLC

February 26, 2013

To whom it may concern:

Please accept this letter of recommendation on behalf of Ober Delgado.

To provide a little background information, in March of 2008, Chrysler Group LLC contracted with Convergys to supply call center support for our Chrysler, Dodge, Jeep and Ram customer lines. As we continued to ramp-up the business, there was an obvious need to increase the size of the team. In April of 2010, Ober joined the Chrysler Team. Throughout his tenure working for the Chrysler team he proved himself as a valuable asset to the team. He quickly had the ability to develop the required business acumen and demonstrated his ability to build rapport and respect within his own individual team. Ober clearly demonstrated his commitment to Chrysler and to our customers. Without hesitation, I would recommend him for any position related to customer service.

Sincerely,  
Anton Kodra  
Chrysler LLC  
Head of Operations  
Customer Care, Salt Lake City